



Hi, I'm Kelly!

I can be a bit of an idealist, and am willing to push for what I think is right, or as close to ideal as possible.

Communicating with me

I find I'm able to communicate better in **smaller groups** so that I can listen to the perspectives of others involved, in larger groups, I tend to be quieter.

I'm an introvert, the more social situations in a day, the less energy I have for the remaining social interactions as the day goes on. I also need to mentally prepare myself to be social before meetings, so for me to operate at my best it helps for **meetings to be scheduled in advance** so that I can contribute at my best.



If it is something that requires a bit of back and forth or sharing information, **slack is preferred**. If you tag @console on slack, whoever is next available will help. If you tag me directly, it will get my immediate attention but will pull my focus off other things, **use at your own risk** (when it's very important to get my eyes on it).



If it is important to fully hash something out and avoid miss-understanding, video or phone calls may be best.

My style

- I always try to see things from multiple perspectives or lenses. I will often try to use statistics and logic to help make decisions, and weigh the different factors, the more insight the better.
- I'm always learning and growing - if you have feedback for me I look at it as another growing opportunity

My values

- **Candidness:** If there is an issue, concern, or something I can improve on, tell it to me straight. Being open with me will allow a candid conversation so we can figure things out.
- **Willingness to learn:** I consider someone's desire and ability to learn and grow to be more important than the knowledge they already have.

- **Supporting others:** providing support to others however I can. I have a strong belief in helping the greater good.

What I can offer

- **Anticipating potential issues:** I'm good at analyzing the current situation and anticipating potential issues that will come up in the short-term and long-term as a result. I ask questions to get the full picture of what is planned and will bring up any concerns to address possible issues.
- **See the systems and the people:** I'm good at breaking down the systems that are happening and understanding the people in it. I try to understand how the systems impact the people, and what other perspectives and motivations are driving the current system.
- **Coaching and supporting:** I strongly believe in knowledge sharing and I'm willing to help others learn new things. I enjoy empowering others to think and act independently, as well as encouraging them to coach others. When helping others learn it also encourages me to be curious and dig deeper, to question what I've learned and reinforce the lessons within myself.

What gives me energy

- **Learning:** I love to learn new things and explore new ideas. Getting to play around with a new tool or system.
- **Coaching:** sharing knowledge with others and having healthy discussion around learnings always drives my passion.
- **Helping others:** I enjoy helping others when possible. Things like creating a tool, working through logic, or helping write a query to provide support.

What I loath (what drains me)

- **Doing nothing:** I hate doing nothing, not being able to help and feeling like I'm spinning my wheels.
- **Doing things part-way:** solutions that are missing important details for the user's experience. Only doing part of a solution to save on time, knowing it will impact quality.
- **Not being able to trust:** If you make a mistake I can get over it *IF* you own up to it and learn from it. If you refuse to acknowledge it and take responsibility for it, you aren't learning from it and are likely to make the same mistake again.
- **Deception:** A sure way to shake my trust is to deceive. If you are holding back the truth or saying opposite things to different people, it will be very difficult for you to gain back my trust and for me to believe what you say.
- **Feeling unheard:** when someone is refusing healthy-conflict or is refusing to hear and consider other view-points.